

Quality Policy

It is Bowland Ecology's objective to be recognised as a leading deliverer of ecological surveys, recommendations and implementation of ecological mitigation and enhancements.

To achieve this we are committed to:

Customer Satisfaction

- ◆ Providing our customers with products and services that meet or exceed their requirements.

Continual Improvement

- ◆ To strive to continually improve our services provided to Clients, through the use of this Quality Policy, quality objectives, performance evaluation including audit results, corrective actions and at Management Review.

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Employees.

- ◆ Providing training to employees to promote Continual Improvement.
- ◆ Empowering our employees to use their skills and talents to achieve the quality policy and business plan objectives.

Management System

- ◆ Maintaining a management system compliant to ISO 9001:2015
- ◆ Reviewing our management system on continual basis for robustness.
- ◆ Setting and reviewing performance objectives to meet our business goals.
- ◆ To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.

Environment

- ◆ Maintaining operations that protect the environment and natural resources of our communities and our nation (SEE ALSO ENVIRONMENTAL POLICY).

Safety

- ◆ Providing a safe work environment for our employees, associates and visitors.
- ◆ Supply recommendations/solutions and services that are fit for purpose & safe to use.

Everyone within **Bowland Ecology Ltd** will play their part to ensure that the above standards are achieved.

Signed



MANAGING DIRECTOR

Document Number: OF22	Date Issued: Feb 2010	Authorised by: JJ
Version: 11	Last review: 22/03/2024	Date review due: Mar 25